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WARRANTY

WARRANTY INFORMATION

Since its creation, WW has been changing the way the bathroom is used, providing a personalized service and detailed support to help you achieve a smooth design and build experience. Combining beauty, elegance, comfort and quality into every product it carefully designs and fabricates. Our mode of production is carefully controlled to create products to satisfy the most demanding tastes.

REPAIR OR REPLACEMENT

The WW warranty covers repair and replacement of all of its products. If within the applicable warranty period the covered product is proven to be defective, WW will, at its discretion, repair or replace such products provided that repair or replacement does not include installation costs, labor charges, or other incidental or consequential costs. If the products are used commercially the foregoing warranty is limited to a period of three (3) years from the date the product is purchased. All warranty claims must be made within the warranty period. Products must be maintained and cleaned in accordance with the care or cleaning instructions, cleaning practices including without limitation the use of cleaners containing abrasive cleansers, ammonia, bleach, acids, waxes, alcohol, or solvents will void this warranty. Damage to a product caused by accident, misuse, or abuse is not covered by this warranty. Gloss reduction, scratching, staining, and alkaline etching of the finish over time due to use, cleaning practices, water, or atmospheric conditions are not manufacturing defects but are indicative of normal wear.

WWs' warranty obligations are subject to the conditions and limitations set forth in this warranty information statement.

RESIDENTIAL LIFETIME LIMITED MECHANICAL WARRANTY

WW warrants to the original purchaser or initial homeowner that all WW plumbing and accessory products installed in a residence and used solely for residential purposes will be free of mechanical defects for as long as the original purchaser or initial homeowner continues to own and maintain the residence where the products are initially installed.

FIVE YEAR LIMITED METAL FINISH WARRANTY

WW warrants to the original purchaser or initial homeowner that the finish of all WW plumbing and accessory products installed and used solely for residential purposes will be free from manufacturing defects in materials and workmanship for a period of five (5) years from the date of purchase of the products, If the finish of the product is Raw Bronze, Black Matte Chrome, Gold, Gold Matte & Copper the foregoing warranty is limited to a period of two (2) years from the date on which the product is purchased.

ONE YEAR LIMITED CABINET & WOOD FURNITURE WARRANTY

WW warrants to the original purchaser or initial homeowner that all WW cabinet & wood furniture products installed in a residence and used solely for residential purposes will be free from manufacturing defects in materials and workmanship for a period of one (1) year from the date of purchase of the products. Cabinet & wood furniture will have natural variation in grain structure, color shade, and inherent characteristics such as streaks which are not considered defects. All wood products are designed, produced and intended for installation into controlled interior applications only. Any solid wood products will respond adversely to extreme conditions, especially low or high humidity conditions. Joints in woodwork are especially vulnerable to movement under these extreme conditions. Gaps that may develop at joints are not subject to replacement under this warranty.

Painted finishes will be free from defects which develop under conditions of normal use, service, maintenance and care for a period of one (1) year from the time of purchase. WW does not warranty any white paint finish against yellow lighting. As white paint finishes age, they naturally show yellowing due to their environment. Interior painted cabinetry is recommended for decorative purposes only, therefore WW does not warranty interior painted cabinets. Stained finishes will be free from defects which develop under conditions of normal use, service, maintenance and care for a period of one (1) year from the time of purchase. All drawer guides, hinges, door and drawer hardware will be free from defects which develop under conditions of normal use, service and maintenance and care for a period of one (1) year from the purchase date.

FIVE YEAR LIMITED, WATER CLOSETS and PORCELAIN WARRANTY

WW warrants to the original purchaser that all WW vitreous china, and water closet internal components installed in a residence and used solely for residential purposes will be free from manufacturing defects in materials and workmanship for a period of five (5) year from the date of the purchase of the products so long as the purchaser continues to own and maintain the residence where the products are initially installed.

LIMITATIONS ON WARRANTY COVERAGE

The warranties set forth above shall be extended only to the original purchaser or initial homeowner, and apply only to products purchased after January 1, 2016, and do not apply to any products used in whole or in part for commercial purposes unless otherwise noted. The warranties do not apply to:

- Damage caused by normal wear and tear;
- Products which have been repaired, altered or modified in any way by the original purchaser or any person other than WW, unless previously authorized in writing by WW;
- Products repaired with parts other than original WW service parts, unless previously authorized in writing by WW;
- Products which have been installed, used, maintained or stored other than in accordance with the care and cleaning guidelines, installation guidelines and or product specifications provided to the purchaser by WW;
- Products which have been used for purposes other than or in a manner contrary to the intended and normal use;
- Products that have been used outdoors;
- Products which have been damaged as a result of misuse, negligence, freezing, accidental or faulty installation or maintenance;
- Products damaged by the effects of dirt, salt water, air, hard water, lime scale, or abrasive or aggressive cleaners;
- Products damaged from exposure to extremes of high or low humidity and/or to rapid temperature change as well as variations in appearance which result from the normal expansion and contraction of wood as it responds to climatic changes in the home;
- Products installed in a manner that does not comply with local code requirements; or
- Products sold "as is" and from store displays.

If the normal life span of any product is shorter than the applicable warranty period, the warranty shall apply only during the period of such shorter life span. In no event shall WW be liable for any indirect, special, incidental or consequential damages or losses (including damages for loss of business, loss of profits, or the like) incurred by the purchaser. In no event shall the liability of WW under the warranty for any product exceed the purchase price of the product. For any discontinued product or part with a warranty period of longer than ten years, WWs' warranty obligation shall expire on the earlier of ten years after the date of purchase of such product or part, or such time as a replacement product or part is no longer reasonably available to WW.

Implied warranties including that of merchantability and fitness for a particular purpose are expressly limited in duration to the duration of this warranty. ww and/or seller disclaims any liability for special, incidental or consequential damages.

Some states/provinces do not allow limitations on the duration of an implied warranty, or the exclusion or limitation of special, incidental or consequential damages; where this is the case these limitations and exclusions may not apply to you. This warranty gives you specific legal rights. You may also have other rights which vary from state/province to state/province. While WW uses reasonable efforts to include accurate and up-to-date information and photographs in the catalog and on the website, WW makes no warranties or representations as to the accuracy of this information and these photographs. WW assumes no liability or responsibility for any errors or omissions in the content or photographs in the catalog or on the website. WW is a registered trademark of Tradex Global, LLC

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